

OFFICE HOURS: MONDAY-FRIDAY 8:00-4:25. PHONE 573-336-5833. EMERGENCY AFTER HOURS CALL 573-512-1694. **DROP BOX AVAILABLE 24 HOURS.**

AN EMPLOYEE OF THE WATER DISTRICT WILL BEGIN TO READ METERS ON OR ABOUT THE 20TH OF EACH MONTH. EACH USER WILL BE MAILED A BILLING STATEMENT ON OR ABOUT THE 1ST OF EACH MONTH. **PAYMENT IS DUE ON THE 15TH OF EACH MONTH.** SHOULD THE 15TH FALL ON A WEEKEND OR HOLIDAY YOU HAVE UNTIL THE FOLLOWING BUSINESS DAY TO PAY YOUR BILL BEFORE LATE FEES ARE APPLIED. **IF A USER DOES NOT RECEIVE A BILL, THIS DOES NOT RELIEVE THEM OF THE OBLIGATION TO PAY FOR THE WATER USED.**

CUSTOMERS ARE EXPECTED TO PAY THE NET AMOUNT ON OR BEFORE THE DUE DATE. LATE FEES WILL BE CHARGED ON ANY PAYMENT MADE AFTER THE DUE DATE. BEGINNING JUNE 2017 ALL PAYMENTS NOT IN OUR POSSESSION BY MIDNIGHT ON THE DUE DATE WILL BE CONSIDERED LATE, AND HAVE LATE FEES APPLIED. **IF PAYMENT IS NOT RECEIVED WITHIN 5 DAYS AFTER THE DUE DATE SERVICE CAN BE DISCONNECTED WITHOUT FURTHER NOTICE.** IF DISCONNECTION OCCURS, AND THE CUSTOMER WISHES TO OBTAIN SERVICES AGAIN THEY WILL BE REQUIRED TO PAY BALANCE IN FULL PLUS \$50 RECONNECT FEE BEFORE SERVICE IS RESTORED.

WHEN UNABLE TO READ YOUR METER, AN ESTIMATED BILL IS ISSUED. WE WILL ESTIMATE A BILL FROM THE PREVIOUS 12 MONTHS OF WATER USAGE. ANY OVER OR UNDER ESTIMATING IS ADJUSTED ON THE NEXT BILLING STATEMENT.

NO ONE BUT THE DISTRICT EMPLOYEES OR PERSONS AUTHORIZED BY THE DISTRICT SHALL TURN ON OR SHUT OFF WATER FROM THE DISTRICT METERS EXCEPT IN CASE OF ESCAPING WATER.

THE **RETURN OF CHECKS VOIDS PAYMENT.** \$25 FEE IS CHARGED ON ALL RETURN CHECKS. REPLACEMENT OF CHECKS MUST BE MADE IN CASH OR MONEY ORDER.

IT IS THE CUSTOMERS RESPONSIBILITY TO CONTACT US WHEN THEY ARE THROUGH WITH THE SERVICE. THE DISTRICT WILL SEND A FINAL BILLING AND REFUND OF ANY EXCESS DEPOSIT AFTER APPROVAL AT NEXT BOARD MEETING. THIS MAY TAKE UP TO SIX WEEKS.

THE WATER DISTRICT DOES HAVE A SHUT OFF VALVE LOCATED AT EACH WATER SERVICE. SOMETIMES VALVES DO FAIL: THEREFORE WE HIGHLY RECOMMEND THAT EACH PROPERTY OWNER HAVE THEIR OWN SHUT OFF VALVE ON THE WATER LINE COMING INTO THE RESIDENCE.

ALL MATERIALS USED IN THE CONNECTION, EXPANSION, MODIFICATION OR REPAIR OF OWNER'S WATER SYSTEM SHALL BE LEAD FREE. THE WATER DISTRICT HAS THE RIGHT TO DISCONTINUE SERVICE TO THE OWNER IN THE EVENT IT IS FOUND THAT MATERIALS WHICH ARE NOT LEAD-FREE HAVE BEEN USED IN THE OWNER'S WATER SYSTEM IN CONNECTION WITH ANY CONSTRUCTION, EXPANISON, MODIFICATION OR REPAIR OF THAT SYSTEM DONE AFTER DECEMEBER 31,1988.

RATE SCHEDULE:

- **5/8" – 1" METER** 1ST 1000 GALLONS-\$11.75 PLUS A DNR FEE OF \$.25 (MINIMUM CHARGE \$12.00) \$3.00 PER EACH ADDITIONAL 1,000 GALLONS USED.
- **1 1/2" – 2" METER** 1ST 48,000 GALLONS-\$150.00 PLUS A DNR FEE OF \$.62 (MINIMUM CHARGE \$150.62) \$3.00 PER EACH ADDITIONAL 1,000 GALLONS USED.
- **3" METER** 1ST 48,000 GALLONS-\$150.00 PLUS A DNR FEE OF \$3.43 (MINIMUM CHARGE \$153.43) \$3.00 PER EACH ADDITIONAL 1,000 GALLONS USED.
- **ALL BUSINESSES ARE CHARGED SALES TAX.**

PLEASE ATTACH THE CORRECT PART OF BILLING STATEMENT WITH YOUR PAYMENT TO ENSURE CORRECT POSTING OF PAYMENTS TO YOUR ACCOUNT.

PUBLIC WATER SUPPLY DISTRICT #2 HAS BEEN REQUIRED BY MISSOURI LAW TO ENTER INTO AN AGREEMENT WITH PULASKI COUNTY SEWER DISTRICT #1. BY THE TERMS OF THE AGREEMENT THE SEWER DISTRICT CAN REQUIRE PWSD #2 TO **TERIMINATE** WATER SERVICE TO A CUSTOMER IF THAT CUSTOMER IS DELINQUENT IN PAYMENT TO THE SEWER DISTRICT, WHETHER OR NOT THE CUSTOMER IS DELINQUENT IN PAYMENT TO THE WATER DISTRICT. THE WATER DISTRICT HAS ENTERED INTO THIS AGREEMENT ONLY BECAUSE THE SEWER DISTRICT HAS DEMANDED THAT IT DO SO, AND ONLY BECAUSE MISSOURI LAW AUTHORIZES THE SEWER DISTRICT TO MAKE THIS DEMAND UPON THE WATER DISTRICT. IF YOU ARE NOW, OR BECOME IN THE FUTURE, A CUSTOMER OF PULASKI COUNTY SEWER DISTRICT #1 THEN THIS AGREEMENT APPLIES TO YOU.

EFFECTIVE IMMEDIATELY 6-13-2107 THE WATER DISTRICT WILL BEGIN CHARGING AND COLLECTING A \$50.00 SERVICE FEE. THIS FEE WILL APPLY TO ANY CUSTOMER WHO REQUEST THEIR METER TO BE TURNED ON OR OFF FOR ANY REASON OTHER THAN THE STARTING OF SERVICE OR THE CLOSING OUT OF THEIR ACCOUNT. IN THE EVENT OF AN EMERGENCY DEFINED AS THE ESCAPE OF WATER THAT COULD DAMAGE A HOME OR PROPERTY THE WATER DISTRICT MAY WAIVE THIS FEE.